

**POLICIES AND PROCEDURES
PINE HILL RESIDENTS, INC.**

Section 10. Service Animal Policy, Page 6 of 8

The resident making the request must provide Pine Hill Residents Inc with the required information for verification.

The answer as to whether or not a service animal is allowed to reside at Pine Hill depends upon the following:

- Does the animal meet the requirements of the specific disabled individual applying for residency? In other words, a service dog trained for use as an Alert Dog for the hearing impaired is not classified as a service animal for someone that has normal hearing but is blind.
- The animal must be trained to assist with the disability of the resident.
- A service animal that is no longer in use as a service animal (retired) would be classified as a pet and have to meet the same restrictions of any other pet residing at Pine Hill.
- The resident shall provide Pine Hill the North Carolina Service Animal Permanent Registration number of the animal.
- Verification of the registration number with the North Carolina Department of Health and Human Services.
- In the case of an animal in training; the animal being trained "seeing eye dog, etc.", a demonstration of the animal's capabilities by the individual would suffice. Provided the animal can demonstrate the normal functions of a service animal, (as an example) guiding the owner across streets, around objects, etc., the "Service Animal Title" would be self-evident.
- To avoid any questions by other Pine Hill residents, the demonstration must be observed by a minimum of two directors, be documented and placed in the property file for future reference.

REF: North Carolina

Consolidated Assistance Animal/Guide Dog Laws

168-4.2. May be accompanied by service animal

(a) Every person with a disability has the right to be accompanied by a service animal trained to assist the person with his or her **specific** disability in any of the places listed in G.S. 168-3 and has the right to keep the service animal on any premises the person leases, rents, or uses. The person qualifies for these rights upon the showing of a tag, issued by the **Department of Health and Human Services, under G.S. 168-4.3, stamped "NORTH CAROLINA SERVICE ANIMAL PERMANENT REGISTRATION" and stamped with a registration number**, or upon a showing that the animal is being trained or has been trained as a service animal. The service animal may accompany a person in any of the places listed in G.S. 168-3.

(b) An animal in training to become a service animal may be taken into any of the places listed in G.S. 168-3 for the purpose of training when the animal is accompanied by a person who is training the service animal and the animal wears a collar and leash, harness, or cape that identifies the animal as a service animal in training. The trainer shall be liable for any damage caused by the animal while using a public conveyance or on the premises of a public facility or other place listed in G.S. 168-3.

CREDIT(S)

Added by Laws 1985, c. 514, § 1. Amended by Laws 1987, c. 401, § 1; Laws 1995, c. 276, § 1; S.L. 1997-443, § 11A.118(a), eff. July 1, 1997; S.L. 2004-203, § 62(a), eff. Aug. 17, 2004; S.L. 2005-450, § 1, eff. Sept. 1, 2005.

168-4.5. Penalty

It is unlawful to disguise a dog as an assistance dog, or to deprive a visually impaired person, a hearing-impaired person, or a mobility impaired person of any rights granted the person pursuant to G.S. 168-4.2 through G.S. 168-4.4, or of any rights or privileges granted the general public with respect to being accompanied by dogs, or to charge any fee for the use of the assistance dog. Violation of this section shall be a Class 3 misdemeanor.